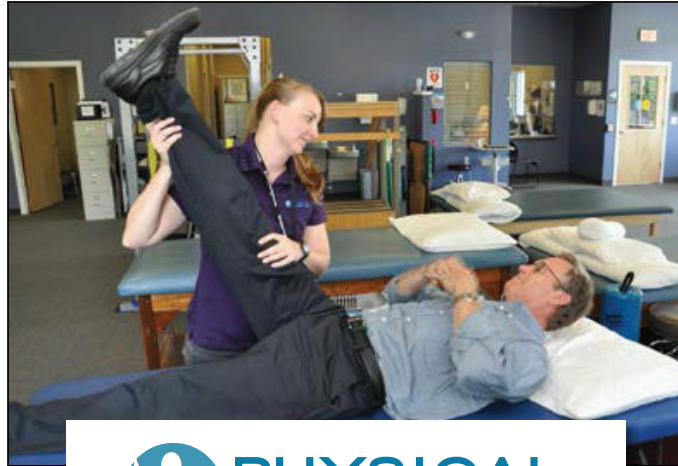




BUSINESS SPOTLIGHT

From the reception area to **Physical Therapy etc.**'s gym, you are immediately greeted with warm smiles, a staff that puts you at ease, and an atmosphere that suggests you're on the road to recovery.

Established in 1981, Physical Therapy etc. employs 34 people and is owned and operated by Physical and Occupational Therapists. Adults and children will find a full spectrum of services including Physical Therapy, Occupational Therapy, and Speech Therapy. Injured workers are treated with an emphasis on returning them to work. In addition to



traditional therapies, Physical Therapy etc. works with C.J. Hanks, Yoga instructor, to offer options for patients that may complement therapy or help them maintain function, after therapy has been completed. "Our practice is built on a culture that makes therapy enjoyable," says founding partner John Hostetler, PT. Both John, and Jean Gross, Practice Administrator at Physical Therapy etc., believe the one-on-one relationships they have built with their patients have contributed to their success. "Our skilled therapists get to know our patients — they're not just a number to us," says John. "The fact that we see generations coming here speaks volumes," Jean added. "It's not uncommon for us to see several generations, from one family, come to us for therapy." John noted that they are continually growing and introducing new programs. "When we see our patients, we also provide them with educational resources about their condition. Because we don't see them routinely, we want them to be informed so they can manage on their own long after therapy is done." John noted that most of their patients are referred by physicians in the local community, however, Physical Therapy etc. also attracts referrals from larger hospitals outside the community, such as Hershey and Geisinger." Patients may also come for physical therapy without a physician referral. This is known as Direct Access, which allows patients to seek treatment from a licensed physical therapist without a prescription or referral from a physician.

Physical Therapy etc. is vested in the community by supporting a multitude of programs and events such as Autism Awareness, Special Olympics, and the Race Against Poverty, just to name a few. They are especially proud of their partnership with OSI. "We were OSI's first shredding partner," said Administrator, Jean Gross. "OSI's Document Destruction Service is HIPPA approved, which is important for healthcare. We also find OSI to be very willing to work with us on providing solutions for special work projects that we may need." John added that they used OSI's services to clean their office when their practice was located on Wayne Avenue. "We like helping to employ OSI clients."

Physical Therapy etc. is located at 142 Franklin Farm Ln, Chambersburg, PA. They can be reached at (717) 263-5147 and can also be found on Facebook. For more information on their services, please visit www.physicaltherapyetc.com.